



# Anishnawbe Health Toronto

*Our mission is to improve the health and well-being of Indigenous people in spirit, mind, emotion and body by providing Traditional Healing within a multidisciplinary health care model.*

## EMPLOYMENT OPPORTUNITY

## INDIGENOUS PATIENT NAVIGATOR

Regular/Full Time



Are you interested in working in the urban Indigenous community? Anishnawbe Health Toronto is a fully accredited community health centre offering access to health care for Indigenous people living in the GTA. With Indigenous culture and tradition at its core, AHT offers a full range of services and healthcare providers, including Traditional Healers, Medicine People, primary care and mental health practitioners, and service providers focusing on the social determinants of health. We provide care from a blended model of Traditional and Western approaches to improve our clients' wellbeing.

As the Indigenous Patient Navigator, you will be in proximity to Traditional Healers and Traditional knowledge carriers, where you will engage in consultation and learn cultural approaches to healing and wellness.

### **Duties & Responsibilities:**

- Meet with directors, managers and care providers of opioid and substance dependence programs and harm reductions services, hospital ERs, community health centers and social service organizations (with emphasis on those serving the homeless) to map pathways to care for Indigenous community members
- Collaborate at the systemic level to implement changes by setting up committees involving hospital directors and administrators

- Work collaboratively with all practitioners to negotiate communication channels, determine frequency of meetings, develop membership policies and guiding principles concerning referrals, intake and ongoing as well as after care, that engages a variety of evidence-based approaches
- Support and facilitate the development of a community of practice between all stakeholders
- Prepare documentation and templates to ensure that care is seamless as clients move across services, landing on healing spaces that are welcoming, relevant and prepared to meet Indigenous clients' needs
- Ensure that care reflects an understanding and competent knowledge of health and issues facing the Indigenous community such as the effects of the post-colonial and residential school syndromes
- Respond to requests for care navigation supports from community members and practitioners
- Advocate on behalf of individuals and the community and ensure that AHT Manager is updated on all emerging themes, successes and challenges
- Determine/identify the metrics of qualitative and quantitative assessments and collect and record data
- Provide mental health and substance use dependence advice, support, education and information to program administrators, clients, their families and practitioners
- Maintain collateral contacts with other community caregivers, referral sources, clients and families in order to provide continuity of care
- Provide service in compliance with confidentiality policies, standards of ethical practice, interagency protocols, and relevant legislation

**Qualifications:**

- A minimum three years' direct experience working with First Nations, Inuit and Métis people in hospital or community-based case management, health promotion, public health or social work setting is required.
- Registered Practical Nurse (RPN), Registered Nurse (RN), Social Worker, Physiotherapist or Occupational Therapist in good standing with provincial regulatory body preferred.
- Knowledge of case management/system navigation models and principles
- Experience with and supportive of traditional healing practices.
- Ability to perform some culturally relevant ceremonies would be an asset.
- Knowledge of specialty programs utilized by Indigenous residents (e.g., primary health, diabetes education, FASD, Mental Health & Addiction).
- Knowledge of tools, systems and databases used in client services delivery and case management Indigenous cultural competency skills and can translate to health care providers.
- Excellent communication skills (both written and oral) required
- Demonstrated ability to work effectively in a multi-disciplinary team environment
- Valid Ontario Driver's "G" license; clean driver's abstract, as well as proof of personal auto insurance (must be insured 3 years and in good standing); travel is a requirement of the position
- First Aid/CPR certification required
- Willingness to participate in Indigenous Cultural Safety Training, teachings and ceremonies.
- Clean and current vulnerable sector police check as a condition of employment
- Up to date immunization record including COVID-19 vaccinations.

**How to Apply:** Please submit your cover letter and resume by email to [recruitment@aht.ca](mailto:recruitment@aht.ca), as a single document, with your name and "Indigenous Patient navigator" in the subject line. If you have questions about the process, please call 416-920-2605 x.332

**Position will remain open until filled.**

**Applicants who are Indigenous and meet the requirements of the job posting will be given first consideration in the hiring process.**

*Anishnawbe Health Toronto is committed to diversity and values the contribution of its employees from diverse backgrounds and experiences. We welcome applications from Indigenous persons, visible minority group members, women, and persons with disabilities, members of sexual minority groups, and others who contribute to greater diversity of perspectives.*

(If you are invited for an interview and require accommodation, please let us know)  
*Meegwetch to all applicants, however, only those selected for an interview will be contacted.*